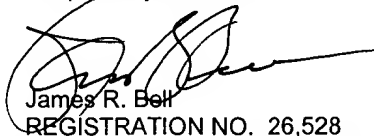


- [X] Any additional filing fees under 37 C.F.R. § 1.16 for the presentation of extra claims.
[] Any patent application processing fees under 37 C.F.R. § 1.17.
[] A copy of this sheet is enclosed.

Respectfully submitted,


James R. Bell

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PATENT
Docket: 16356.543 (DC-02404)
Customer No. 000027683

#8/C
2/12/04
[Signature]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
Brundridge, Michael A., et al.

Serial No. 09/633,450

Filed: August 7, 2000

For: SYSTEM AND METHOD FOR
IDENTIFYING EXECUTABLE DIAGNOSTIC
ROUTINES USING MACHINE
INFORMATION AND DIAGNOSTIC
INFORMATION IN A COMPUTER SYSTEM

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Examiner: Le, Dieu Minh T.

Group Art Unit: 2184

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Technology Center 2100

AMENDMENT AND REQUEST FOR RECONSIDERATION UNDER 37 CFR 1.116

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P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action dated December 10, 2003, please
amend the above-identified application as follows:

INTRODUCTORY COMMENTS

Claims 1, 7, 11 and 20 are amended, claims 13-19 are cancelled and claims 1-12 and 20 remain in the application. Re-examination and reconsideration of the application, as amended, are requested.